

Unsere Qualitätspolitik

Quality has to be implemented

The quality of the goods is only one factor of a successful company. Quality consists of many points. The correct handling of results and the right conclusions are key to quality. All product-related regulations such as drawings and DIN standards must be checked for feasibility and their conformity must be guaranteed.

Continuous quality improvement

If you have stopped improving, you have stopped being good.

Completely satisfied customers

Customer satisfaction is our top priority. The customer is our greatest asset. Nevertheless, we value a friendly and cooperative partnership. One-sided business relationships do not correspond to our company's mission statement. Customer satisfaction consists of friendly and competent advice, adherence to delivery dates and, of course, faultless delivery.

Customer satisfaction is the top priority

We currently serve almost 5,000 customers in all areas of industry, automotive and aviation. Some of them place the highest demands on our services and the quality of our products. It is important to us to consistently meet our customers' requirements for the quality of our work.

Sustainable development

The environment is our greatest asset and must be preserved. Everyone should be given the opportunity to preserve their livelihood. Our employees are sensitised to this in order to take possible measures both within the company and along the way.

Only the highest quality ensures our success and a lead over the competition

Continuous improvement of processes and constant optimisation of our services are the key to our success. The goal is zero-defect delivery and, if possible, 100% delivery reliability. We can only achieve this by dealing openly with errors and corresponding cancellation processes to avoid them in the future.

Quality through reflection and action

Quality is influenced by the way we think and act. In order to achieve our quality goals, the skills and quality-orientated thinking of our employees must be constantly developed.

Our employees are the key to high quality

Quality is directly influenced by the performance of our employees. Only motivated and trained employees can fulfil this requirement. That is why we attach great importance to constant dialogue with each other. The integration of all employees and, of course, the corresponding remuneration is an important point for us in order to maintain the performance of all at the desired level.

Quality through leadership

Managers are the role models for all employees. They must therefore formulate clear and achievable goals and support everyone in realising these goals. Here, too, cooperation applies, far from all levels of the hierarchy. Only by working together can the goals set be achieved. Integration and motivation should be the links here.

